



BABY ANGELS CHILDCARE CENTRE SDN. BHD.

202601023561 (1685658-M)

G-25 & G-26, Boulevard Harmoni, No. 1, Jalan Awan Makmur,

Taman OUG, 58200 Kuala Lumpur

Tel: +6019-8828811 Email: info@babyangels.com.my

Website: www.babyangels.com.my

LUCKY DRAW TERMS AND CONDITIONS

1. Organiser

This Lucky Draw ("Lucky Draw") is organised by **Baby Angels Childcare Centre Sdn. Bhd.**, Company Registration No. **202601023561 (1685658-M)**, with its registered business address at **G-25 & G-26, Boulevard Harmoni, No. 1, Jalan Awan Makmur, Taman OUG, 58200 Kuala Lumpur** ("Organiser").

By participating in the Lucky Draw, each participant confirms that they have read, understood and agreed to these Terms and Conditions.

2. Promotion Period

The Lucky Draw campaign begins on **28 August 2026 at 11:00 a.m.** and ends on **31 August 2026 at 9:00 p.m.**, based on Malaysia time ("Promotion Period").

Entries received before or after the Promotion Period will not be accepted.

3. Eligibility

The Lucky Draw is open to individuals who:

1. are Malaysian citizens or lawful residents of Malaysia;
2. are at least eighteen years old on the date of entry;
3. possess a valid Malaysian identity card, passport or other identification acceptable to the Organiser; and
4. satisfy the participation requirements stated in these Terms and Conditions.

Participants below eighteen years old may only participate with the written consent of a parent or legal guardian, where permitted by the Organiser.

The following persons are not eligible to participate:

1. employees, directors and officers of the Organiser;
2. employees of the Organiser's advertising agencies, event partners, suppliers or service providers directly involved in the Lucky Draw;
3. immediate family members of the persons stated above; and
4. any person prohibited from participating under applicable Malaysian law.

4. How to Participate

To receive one eligible entry, a participant must, during the Promotion Period:

1. **complete early-bird registration for Baby Angels Taegyo Programme at Booth 140, BIG Baby Expo, Mid Valley Exhibition Centre Kuala Lumpur** before the closing time;
2. **provide accurate and complete information**, including their full name, mobile number, email address and receipt number;
3. **follow Baby Angels Malaysia and Crolla Malaysia Facebook page**;
4. retain the original receipt, confirmation email or other proof of eligibility.

Each participant is entitled to **one entry only for each qualifying transaction**. Duplicate, incomplete, inaccurate, illegible, automated, fraudulent or late entries will be disqualified.

5. Prizes

The prizes available are:

One (1) Crolla Ally Premium Baby Cot Creamy Series for Three (3) Winners.

The approximate retail value of each prize is **RM599**.

The additional gifts are:

One (1) Crolla Ally Medical Grade Mattress & Pillow Set worth RM169.

One (1) Crolla Ally Premium Mattress Fitted Sheet worth RM139.

Unless otherwise stated:

1. prizes are provided on an “as is” basis;
2. prizes are not transferable, exchangeable or redeemable for cash;
3. colours, models and specifications are subject to availability;
4. images used in promotional materials are for illustration purposes only;
5. any warranty relating to a prize shall be subject to the manufacturer’s or supplier’s applicable warranty terms; and
6. expenses not expressly included as part of a prize shall be borne by the winner.

The Organiser may replace a prize with another item of similar or greater value if the advertised prize becomes unavailable for reasons beyond the Organiser’s reasonable control.

6. Winner Selection

Eligible winners will be selected randomly from all valid entries received during the Promotion Period.

The **live draw** will be conducted on **7 September 2026 starting from 3:00 p.m.** by **[Crolla Baby](#) on [TikTok](#)** under the supervision of the Organiser’s authorised representatives, and **potential winners who are present and responds during the live draw shall receive additional gifts worth RM308.**

The Organiser may verify each selected participant’s eligibility before confirming them as a winner. Selection does not guarantee entitlement to a prize until all required verification has been completed.

7. Winner Notification

Potential winners will be contacted through the telephone number, email address or other contact details provided in their entries on **8 September 2026.**

A potential winner must respond and provide the requested identification and supporting receipt within **three (3) days** from the date of draw.

If a potential winner:

1. cannot be contacted after reasonable attempts;
2. fails to respond within the specified period;
3. fails to produce satisfactory proof of identity or eligibility;
4. provides information that differs from the submitted entry;
5. refuses to accept the prize; or
6. breaches these Terms and Conditions,

the Organiser may disqualify that person and select a replacement winner from the remaining eligible entries.

The Organiser will not be responsible for unsuccessful notifications caused by incorrect contact information, spam filters, unavailable telephone numbers or a participant's failure to check their communications.

8. Prize Collection

Winners must collect their prizes from **Crolla Baby HQ**, located at **No. 15, Jalan Perindustrian Satria, Taman Perindustrian Satria, 43500 Semenyih, Selangor** on **10 September 2026**, unless delivery or another collection arrangement is confirmed by the Organiser in writing.

Winners must present:

1. their original identity card or passport;
2. the **winning notification from Organiser**;
3. the original receipt or proof of eligibility, where applicable.

If a winner is unable to collect the prize and appoints another person to collect the prize, **prior written authorisation and identification documents for both parties** may be required.

Delivery, transportation, installation and other related costs shall be **borne by the winner**.

Unclaimed prizes after **10 September 2026** may be forfeited, subject to applicable law.

9. Verification and Disqualification

The Organiser may reject or disqualify an entry where it reasonably believes that:

1. the entry contains false, misleading or incomplete information;
2. the participant has manipulated or attempted to manipulate the entry or selection process;
3. the entry was generated using automated or unauthorised means;
4. the participant has submitted forged or altered documents;
5. the participant has interfered with the operation of the Lucky Draw; or
6. the participant has otherwise breached these Terms and Conditions.

The Organiser's decisions shall be made reasonably and in accordance with applicable laws.

10. Personal Data Protection

By entering the Lucky Draw, participants acknowledge that the Organiser will collect and process their personal data for purposes connected with:

1. administering and managing the Lucky Draw;
2. verifying entries and participant eligibility;
3. contacting and announcing winners;
4. arranging prize collection or delivery;
5. preventing fraud or misuse; and
6. complying with legal, regulatory and audit requirements.

Personal data may be disclosed to the Organiser's authorised employees, professional advisers, event partners, prize suppliers, delivery providers and service providers where reasonably necessary for these purposes.

Personal data will be processed in accordance with the Organiser's Privacy Notice, available at www.babyangels.com.my/privacypolicy.

Participation in the Lucky Draw does not automatically constitute consent to receive unrelated promotional or direct-marketing communications. Any marketing consent should be obtained separately and may be withdrawn according to the Organiser's Privacy Notice.

Participants may contact **info@babyangels.com.my** to request access to or correction of their personal data, withdraw applicable consent or make a privacy-related enquiry.

11. Publicity

Subject to obtaining any consent required by law, each confirmed winner may be invited to participate in reasonable prize-presentation, photography or publicity activities relating to the Lucky Draw.

By participating in the lucky draw, winners consent to the use of their name, photograph, image, voice, testimonial or likeness for advertising, publicity or promotional purposes, without additional compensation, unless prohibited by law.

12. Limitation of Liability

To the extent permitted by Malaysian law, the Organiser shall not be responsible for loss or damage arising from:

1. incomplete, lost, delayed, corrupted or misdirected entries;
2. telecommunications, internet, platform or system interruptions beyond its reasonable control;
3. inaccurate information supplied by a participant;
4. a winner's failure to use a prize in accordance with the manufacturer's instructions;
or
5. events outside the Organiser's reasonable control.

Nothing in these Terms and Conditions excludes or limits any liability or consumer right that cannot lawfully be excluded or limited.

13. Changes, Suspension or Cancellation

The Organiser reserves the right to amend, suspend, postpone or cancel the Lucky Draw without prior notice and where reasonably necessary because of circumstances beyond its control, including system failures, fraud, security incidents, government restrictions, event cancellation or force majeure.

14. General Provisions

1. The Organiser's failure to enforce any provision shall not constitute a waiver of that provision.
2. If any provision is held to be invalid or unenforceable, the remaining provisions shall continue to apply.
3. Promotional materials relating to the Lucky Draw form part of these Terms and Conditions. If there is any inconsistency, these Terms and Conditions shall prevail.
4. These Terms and Conditions shall be governed and construed in accordance with the laws of Malaysia.
5. Any dispute shall first be referred to the Organiser for good-faith resolution. If unresolved, the dispute shall be subject to the jurisdiction of the Malaysian courts.

15. Enquiries

For enquiries relating to the Lucky Draw, please contact:

Company: **Baby Angels Childcare Centre Sdn. Bhd.**

Contact: **019 881 8811**

Email: **info@babyangels.com.my**
